

# **PSH Functional Specialist**

## **- Course Design Document**

### **1. About the Document:**

This design document specifies all the decisions made about the course up to this time, including:

- Purpose of the course
- Intended outcome of the course
- Audience description
- Delivery method(s)
- What to train
  - High level outline
  - Detailed lesson outlines
- Objectives of each lesson
- Assessments/exercises for each task

### **2. Purpose of the Design Document:**

The purpose of the design document is to obtain agreement with all stakeholders about the vision and plan for the course. These parties include:

- Internal clients (BU SME's) and reviewers
- Team members (iLD) working on the course
- External clients, if any

### **3. Sign-off:**

Obtaining sign-off on the design document is important in ensuring agreement on the plan at this point. Once an agreement is secured from key stakeholders work on developing the course materials can begin.

An approved course design document is required to release a course as an official curriculum

#### **Key stakeholders for Design sign-off**

- Designated Leader from BU (for BU developed courses)
- Head of iLD

### Contents of a Design Document

Sr No	Content	Page Number
1	Purpose of the course	4
2	Audience description	4
3	Course objectives	4
4	Learning Assessment	4
5	Instructional Strategies	4
6	Media	4
7	Duration	5
8	Course Scope -detailed outline by unit /module, including: <ul style="list-style-type: none"><li>- Introduction</li><li>- Objectives</li><li>- Topic List</li><li>- Duration</li><li>- Practice check method</li></ul>	5
9	Activities Conducted - detailed outline for each activity planned, including: <ul style="list-style-type: none"><li>- Activity</li><li>- Objective</li><li>- Duration</li></ul>	6
10	Developmental Tools	7
11	Ownership and maintenance	7
12	Development time	7

13	Support requirements	7
14	Project signoff sheet – ID, Project Manager, Client (internal or external)	7

**Purpose of the Course:**

This course provides a detailed understanding of the Payment System, Growth of Payment systems, different types of Payment Systems, and its execution as well. It also gives a product walkthrough of IPSH application along with detailed screen- by-screen explanations of the individual features and functionalities.

**Audience Description:**

Pre-sales, Business Analysts, Relationship Managers, Developers, Testers, Solution Architect, Consultant, Product Engineer, Service Delivery, Product Implementation

**Course Objectives:**

After completing this course, the learner will:

- Know how payment systems have evolved, different types of Payment Systems, and
- know Payments are actually executed. It explains both domestic and cross border payments.
- Look at a select few important Payment systems in different regions of the world, such as India, the United States and Europe.
- Undergo a product walkthrough of IPSH application is provided, with detailed screen- by-screen explanations of the individual features and functionalities.

**Learning Assessment:**

PSH Functional Specialist Exam Post the Training

**Instructional Strategies:**

Delphi - led course

**Media:**

The course will utilize the following media

- Video Demos

**Duration:**

This course is covered in a single block of **11 hours 18 minutes** instructor led session.

- Pre Training Activity: Nil
- Post Training Activity: PSH Functional Specialist (Duration - 1 hour)

**Course Scope:**

The course contains **4** lessons. The lesson brief is given below:

Lesson	Objective	Topic List	Delivery Method	Duration	Practice check Method	Annexure
1	Payments Domain Knowledge Videos	I. Section I – Functional Presentation Part 1 II. b. Section I – Functional Presentation Part 1 III. Section II – A Closer look at some Payment Systems IV. Section III – Cross Border Payments and Credit Cards V. Section IV – Concluding Remarks	Video	3 hours 47 minutes		
2	PSH Product Walkthrough	I. Introduction to PSH II. Enrichments & Validations III. Product Master	Video	3 hours 8 minutes		

		IV. Business Product Master V. Cut Off Profile Master VI. Narration Master VII. Branch Location Linkage Master VIII. Payment GL Account Master IX. Purpose Code Master X. Product Branch Linkage Master XI. Queues XII. Queues – 1 XIII. Queues – 2 XIV. Queues – 3 XV. Queues – 5 XVI. Queues – 6 XVII. Transaction Screen Intro Manual Transaction in PSH XVIII. SLA				
3	Incoming Payments	I. Payments Processing Application Walkthrough II.	Video	1 hour 37 minutes		

4	Optional Materials	I. PSH Product Overview  II. Functional Components & Design	Video	3 hours 21 minutes		
---	--------------------	---	-------	--------------------	--	--

**Activities Conducted:**

Activity #	Activity	Objective	Duration	Annexure
Nil		Nil	Nil	Nil

**Development Tools**

- Nil

**Ownership**

The design and Development of the course is by <<Not Applicable>>

Course approved by Dr.Vinay Menon – SVP iLD

Course revision from time to time by Hasib Kadri (Manager, Product Engineering / Vice President)

Approved facilitators: Hasib Kadri (Manager, Product Engineering / Vice President)

**Development Time**

Not Applicable

**Support Requirements**

Not Applicable

**Project Sign off**

Approved by :

Date :

Place :

